



## **TERRA VISTA COMMUNITY**

Dear Homeowner,

HPC Management Group has been selected to manage your community's Homeowners Association (HOA). What does this mean? We will oversee all of the day-to-day administrative activities, architectural change requests (ACR), enforcement of CC&Rs/bylaws, financial management, and answer questions on behalf of the community's Board of Directors.

Every homeowner will be issued a login for online access to community information. This will allow you to submit service request, general requests, ACR requests, make dues payments, setup Autopay, and access CC&Rs and/or by-laws. You will also have access to view approved financials, meeting minutes, compliance information and receive important text and emails about the community. If you are receiving this letter by mail, we need your contact information. Please send your email and phone number so that we can update the system.

Important Note: Trash service is contracted through Waste Connections of TN (865-522-8161). Please call them to setup your service. Our current contracted rate is \$16/per month for garbage and \$14.50/per month if you wish to add recycling.

If you have any questions please contact HPC Management Group. As always, you may mail your payment to the address list below.

### **ALL DUES NEED TO BE PAID TO TERRA VISTA HOA AND THROUGH YOUR RESIDENT CENTER PORTAL.**

**MAIL TO:**

Terra Vista HOA  
PO BOX 22695  
Knoxville, TN 37933  
Office: 865-444-4077  
Fax: 865-205-9554

**MAINTENANCE REQUESTS:**

[Please use the Portal](#)

**GENERAL REQUESTS:**

[Please use the Portal](#)

**ACCOUNT MANAGER:**

HPC Management Group  
(o) 865-444-4077

Kind Regards,

HPC Management Group Team!  
[contact@hpcmanagementgroup.com](mailto:contact@hpcmanagementgroup.com)